



Privacy Policy

Pacific Premium Funding Pty Limited ABN 57109 849 872 ("Pacific") take its obligations to protect personal information seriously. We are bound by, and will abide by, the National Privacy Principles in the Privacy Act (Cth) 1988 ("Privacy Act").

What you agree to when submitting a loan application, and entering into a loan agreement with Pacific?

By signing an application (or any future application) for insurance premium funding with Pacific (the "Application") you acknowledge that Pacific may collect personal information about you (or other relevant persons associated with you) (which may include "sensitive information" as defined in the Privacy Act 2001 (Cwlth) (**Privacy Act**)) in order to assess your application.

You consent to Pacific and its related companies collecting, using or disclosing your personal information for assessing the Application, and if the Application is approved, for the administration of the Loan Agreement, performing administrative tasks and managing business operations, providing services to you in relation to the Loan Agreement (if granted) risk assessment, loan management, modelling, and fraud and crime prevention and complying with legislative and regulatory requirements.

You consent to Pacific disclosing your personal information to its related companies, and each of them disclosing your personal information (regardless of how or when that information is collected) to credit reporting agencies, other financial institutions and credit providers, and service providers, to governmental and regulatory organisations and to any person authorised by you to operate the Loan Agreement, any organisation through whom you choose to make payments to Pacific or its related companies, and to any other entity to whom Pacific or any of its related companies is required by law, or authorised by you, to disclose your personal information,

You agree to the transfer of your personal information by Pacific and its related companies to organisations overseas for use in connection with any of the purposes authorised by this consent or the Privacy Act.

You agree to Pacific giving to and receiving from any credit reporting agency or other organisation information about your or the Borrower's credit arrangements and credit worthiness, provided that the information is given or received to assess an application for credit made to Pacific or any related companies, to assess your or the Borrower's credit worthiness, in the review of such limits or in the collection of any overdue payments in respect of any credit provided to you.

Subject to the Privacy Act, you acknowledge that you can seek access to your personal information collected and held by Pacific and its related companies, and that you can enquire as to the identity of each related company of Pacific, by contacting the Privacy Officer of Pacific at the address shown on my Application.

You confirm that if you have provided any personal information about another person they have provided their consent to this and have been or will be informed of the above by you.

What personal information do we collect and hold?

We collect and hold a range of personal information from and about people (particularly people who wish to purchase our products or use our services).

In the process of conducting our business, we are likely to collect a broad range of information about our customers, prospective customers, contractors, suppliers, brokers, introducers, agents, service providers and the people who run the businesses we deal with. This information can include such things as contact details, financial information and supporting documentation (including credit history details), identification information, transaction history information, banking details and personal references. In order to satisfy our legal obligations we may need to retain that information even after a transaction has come to an end (subject to our obligations under the National Privacy Principles).

How do we collect personal information?

Wherever it is possible and practical to do so, we collect personal information directly from the person concerned. For example, we will collect personal information when a person deals with us in person or over the telephone, sends us a letter, e-mail or fax, or gives or sends us a completed form (such as an application form or guarantee). We also collect personal information we require from third parties. This might occur, for example through your insurance broker or other third party acting on your behalf.

Why do we collect and hold personal information?

We collect this information in order to assess your funding application (eg carry out credit checks), or where you have agreed to provide a guarantee, and to undertake and complete the many transactions we have with our customers, suppliers, and other parties with whom we do business. We also collect this information to administer the many products we provide and to maintain the business relationships we have that enable us to carry on our business. Personal information collected may also be used for a secondary purpose (subject to our obligations under the National Privacy Principles).

To what other organisations do we disclose personal information?

The National Privacy Principles allow Pacific to share personal information to its related bodies corporate. Separately, in providing and managing our products and services, we contract with other businesses and may disclose personal information to them in the process (eg, bankers, credit insurers). These organisations provide services to Pacific and may need access to the personal information we hold in order to enable them to perform those services. We require these companies to adhere to our strict confidentiality requirements for handling personal information and also seek to ensure that they adhere to the National Privacy Principles.

How do you access the personal information we hold about you and make complaints?

We will safeguard all personal information we collect. Personal information is also critical to the business decisions we make, and we rely on the accuracy of information provided to us. If you wish to obtain details of your personal information that we hold, or wish to update the information you provide, or wish to make a privacy complaint, please contact Pacific at (email) enquiry@pacificpremium.com.au, or call 1300 555 068. Privacy complaints will be handled through our normal complaint handling processes and we will attend to your complaint or request as quickly as possible.